



Sarnia Police Services Board Policy

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Approved By: Board Chair	Signature: <i>Paul Wiersma</i>

A Legislative/Regulatory Requirements

Community Safety and Policing Act, 2019, S.O. 2019, c. 1, Sched. 1, provides that a Board shall provide adequate and effective policing in the area for which it has policing responsibility as required by **Section 10** of the **CSPA**.

Subsection 38 (2) of the **CSPA** provides that a Police Service Board may establish policies respecting matters related to the Police Service or the provision of policing.

Subsection 39 (1) of the **CSPA** requires the Board's Strategic Plan include quantitative and qualitative performance objectives and indicators of outcomes relating to, inter alia, emergency calls for service.

O. Reg. 392/23: Adequacy and Effective Policing (General) prescribes standards for adequacy and effectiveness of police services.

The Board has deemed it appropriate and consistent with the principles set out in **Section 1** of the **CSPA**, with its objectives and priorities determined pursuant to **Section 37 and 38** of the **CSPA** to require the Police Service to have a communication centre.

The Board has deemed it appropriate that it establish a communication centre to operate 24-hours a day with one or more communications operator/dispatcher to answer emergency calls

for service and maintain a constant two-way voice communication capability with police officers who are on patrol responding to emergency calls.

B Police Statement

1. The Board recognizes that appropriate communications and dispatch are essential to policing, and it is therefore the policy of this Board to provide a fully staffed and supervised Communication Centre to receive calls for service and dispatch officers to those calls, twenty-four (24) hours a day, three hundred and sixty-five (365) days a year, in accordance with procedures established by the Chief of Police.

C Board Policy

1. It is the policy of the Sarnia Police Service Board with respect to communications and dispatch services that:
 - (a) The Sarnia Police will provide the services of a communications centre; and
 - (b) The Chief of Police will:
 - (i) Ensure that twenty-four (24) hours a day a member of a police service is available to supervise police communications and dispatch services;
 - (ii) Ensure that police officers on patrol have a portable two-way voice communication capability that allows the police officers to be in contact with the communications centre when away from their vehicle or on foot patrol;
 - (iii) Establish procedures and processes on communications and dispatch services;
 - (iv) Establish procedures that set out when more than one officer will respond to an occurrence or call for service;
 - (v) Ensure that members who provide communications and dispatch services have the requisite knowledge, skills and abilities; and
 - (vi) Ensure that the management and effectiveness of the communications and dispatch centre is regularly monitored and evaluated.
2. The Chief of Police will provide information in the annual report with respect to communications and dispatch.